



PATENT
Attorney Docket No.: SONY-22100

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:) Group Art Unit: 2143
Klaus Hofrichter et al.)
Serial No.: 09/705,478) Examiner: Mauro Jr, Thomas J
Filed: November 2, 2000)
For: **REMOTE MANUAL,
MAINTENANCE, AND
DIAGNOSTIC SERVICES FOR
NETWORKED ELECTRONIC
DEVICES**)
) TRANSMITTAL LETTER
) 162 North Wolfe Road
) Sunnyvale, California 94086
) (408) 530-9700
) Customer Number 28960
)
)

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

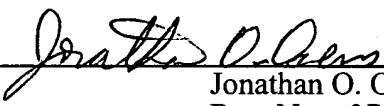
Sir:

Enclosed please find an amendment and response to the office action mailed on February 11, 2005 for filing with the U.S. Patent and Trademark Office.

The Commissioner is authorized to charge any additional fee or credit any overpayment to our Deposit Account No. 08-1275. **An originally executed duplicate of this transmittal is enclosed for this purpose.**

Respectfully submitted,
HAVERSTOCK & OWENS LLP

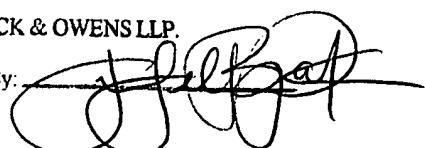
Dated: May 10, 2005

By: 
Jonathan O. Owens
Reg. No.: 37,902

Attorneys for Applicants

CERTIFICATE OF MAILING (37 CFR § 1.8(a))

I hereby certify that this paper (along with any referred to as being attached or enclosed) is being deposited with the U.S. Postal Service on the date shown below with sufficient postage as first class mail in an envelope addressed to the: Commissioner for Patents, P.O. Box 1450 Alexandria, VA 22313-1450

HAVERSTOCK & OWENS LLP.
Date: 5/10/05 By: 



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)	OFFICE ACTION MAILED
Filed: November 2, 2000)	February 11, 2005
)	
For: REMOTE MANUAL,)	162 North Wolfe Road
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DIAGNOSTIC SERVICES FOR)	(408) 530-9700
NETWORKED ELECTRONIC)	
DEVICES)	Customer No. 28960

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Office Action of February 11, 2005, please amend the subject application as follows:

AMENDMENTS

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 19 of this paper.